



UCi2i

At a glance

About UCi2i

The future of visual communications

UCi2i is a global Video Managed Services Provider helping transform businesses with an affordable and fully supported business-class video conferencing service.

Put simply, we enable you to communicate face to face, wherever you are. We're a global, independent Video Managed Services Provider headquartered in London and Hong Kong.

We help transform businesses and organisations by enabling you to use high definition video conferencing for reliable everyday communications.

What makes us different?

We don't sell video hardware and can partner with every vendor, so we can connect any open standards based endpoint, no matter what equipment you or your customers use.

We're affordable with simple, low-cost monthly subscription service plans with unlimited usage - as easy as your fixed mobile phone tariff.

We have three simple service plans - Connect, Exec and Premier - all with varying service levels features which are all customisable to meet your exact needs.

Our services are fully supported, globally, meaning real people, speaking your language, are there to ensure you remain uninterrupted.

You don't need to invest in expensive infrastructure or specialist internal skill sets, because we do that for you.

Our services are offered over our secure network in the cloud, delivering risk free video communications you can depend on.

We offer enhanced security with video call encryption and PIN protected Virtual Meeting Rooms.

We monitor the quality of our customers' call with our unique Real-time Activity Reporting, so if there were any unlikely disruptions, we'll know about it as it happens and rectify the problem immediately.

Our Premier service plan gives you Concierge services as standard, and with us, you can collaborate anywhere with document and desktop sharing, and handy call recording is available on a pay as you go basis.

Why use video conferencing?

Because video conferencing allows you to communicate face to face with anyone, securely, in high definition, anywhere, anytime, on any device. It makes your company agile, mobile, productive and giving you that competitive advantage.

Increase client and customer interaction

More face to face time with your clients and customers is the means of building closer business relationships. With video managed services, there's no need for your customers to implement any video infrastructure themselves, so you can pass the benefits directly onto them.

Increase collaboration and productivity

With video communications, things simply happen faster, reducing time to market and maximising every meeting and every decision, enhancing both performance and competitiveness.

Improving that work / life balance

Giving employees the flexibility to work from home, remotely, or on the move means a happier, more productive workforce.

Saving time, saving money

Using video minimises the need for local and international travel, saving both time and money, whilst reducing your carbon footprint.

Driving business growth

Video isn't just about saving money or increasing productivity. It's there to transform business. By virtualising your internal and external communications, your key to on-going success is just a small step away.

Take your Virtual Meeting Room anywhere

Our multi-seat, secure Virtual Meeting Rooms enable you to take your meeting room with you everywhere you go, no matter what device you find yourself using.

Why use video managed services?

Whether you're new to using video conferencing, or have already adopted video, our managed service plans can make your investments go further, without all the technical headaches, infrastructure and specialist skill sets needed to manage and support video.

We take care of all of that for you, with simple, fixed and low-cost monthly subscription fees, delivering a reliable, secure and fully supported high definition video experience like none other.

- Enjoy around the clock, high quality service – real people, real support, in your language.
- Keep things simple and affordable with our market beating monthly subscription service plans, with no hidden charges and unlimited usage.
- Connect to any open standards based video endpoint, regardless of manufacturer or device, wherever you are.
- Enjoy high definition and security – all our video calls are encrypted and Virtual Meeting Rooms PIN protected.
- No need for costly infrastructure investments.
- Eliminate the need to hire specialist skill sets into your organisation.
- Relax in the knowledge that our services are offered through our secure global network in the cloud, delivering risk free visual communications you can depend on.
- We monitor and report on your video usage through our unique Real-time Activity Reporting at no extra cost, so if there are any unlikely disruptions, we'll know about it as it happens and rectify the problem immediately, keeping you uninterrupted.
- You can even manage your video calls and Virtual Meeting Room meetings through our Concierge service, meaning you don't have to lift a finger.

Our basic service plans

Connect

Point to point full video managed services for PC, desktop, mobile, tablet or meeting room endpoints with content sharing, and Real-time Activity Reporting.

Exec

Full video managed services for PC, desktop, mobile, tablet or meeting room endpoints with Virtual Meeting Rooms of up to four participants and secure PIN entry, with content sharing and Real-time Activity Reporting.

Premier

Full video managed services for PC, desktop, mobile, tablet or meeting room endpoints with Virtual Meeting Rooms of up to six participants and secure PIN entry, with content sharing, Real-time Activity Reporting and Concierge services as standard.

Telepresence

Full video managed services for any Telepresence system, with Virtual Meeting Rooms of up to five Telepresence systems, with content sharing, Real-time Activity Reporting and Concierge services as standard.

*All services plans can be fully customised to meet your exact needs, with call recording available on a pay as you go basis and the option to increase Virtual Meeting Room capacity to up to 20 participants, and 16 for Telepresence.

Contact



Sally Crimes, Head of Marketing

T: +44 (0)844 546 7006
v/E: sally.crimes@uci2i.com

Address:
6 Mitre Passage
Greenwich Peninsula
London, SE10 0ER